



Warranty

RV Storage Solutions products are made to the highest industry standards. The RVSS warranty is backed by experienced technical support and customer service team committed to upholding the RVSS position as:

Private and Recreational Usage

Product	Warranty Period	Warranty Details
<ul style="list-style-type: none"> PREMIUM Twin drawer / Easy Access Combo configuration storage 	Lifetime*	Premium – Lifetime Warranty EcoLite – 3 Year Warranty <i>When fitted by an authorised RV Dealer and used for Private / Recreational purposes, RV Storage Solutions guarantee to fix or replace any moving or structural parts should they become a hindrance to the normal function of the system during the warranty period.</i> Non-Dealer installation – 1 Year Warranty
<ul style="list-style-type: none"> PREMIUM Module Drawer Storage 	Lifetime*	
<ul style="list-style-type: none"> PREMIUM Boot Drawer Storage solutions 	Lifetime*	
<ul style="list-style-type: none"> ECOLITE Twin Drawer system 	3 Year*	
<ul style="list-style-type: none"> Stand Alone Fridge Slides 	1 Year*	
<ul style="list-style-type: none"> Half Cargo Barrier 	1 Year*	
<ul style="list-style-type: none"> Top Shelf / Dividing Barrier Combo 	1 Year*	
<ul style="list-style-type: none"> Caravan Storage Box 	1 Year*	

Commercial Usage

Product	Warranty Period	Warranty Details
<ul style="list-style-type: none"> PREMIUM Twin drawer / Easy Access Combo configuration storage 	1 Year*	Commercial – 1 Year <i>RV Storage Solutions guarantee to fix or replace any moving or structural parts should they become a hindrance to the normal function of the system during the warranty period.</i>
<ul style="list-style-type: none"> PREMIUM Module drawer storage 	1 Year*	
<ul style="list-style-type: none"> ECOLITE Twin Drawer system 	1 Year*	
<ul style="list-style-type: none"> Stand Alone Fridge Slides 	1 Year*	
<ul style="list-style-type: none"> Half Cargo Barrier 	1 Year*	
<ul style="list-style-type: none"> Top Shelf / Dividing Barrier Combo 	1 Year*	

** If the drawer system is modified or added to in any way the warranty is void and ADR compliance will no longer apply as the product's tested dynamics and structural integrity has been altered.*



Warranty Conditions

The Warranty period commences from date of purchase. To make a warranty claim, proof of purchase (POP) or equivalent documentation must be supplied for any warranty claims to be considered.

RV Storage Solutions or its Agent must have access to the product to assess the nature of any warranty issue.

RV Storage Solutions offers a 21 day money back guarantee from date of purchase subject to POP if you are not totally satisfied with your product.

The RV Storage Solutions Warranty shall be void for the following reasons:

- Inability to provide proof of purchase or equivalent documentation
- Products not installed to relevant RV Storage Solutions Instructions
- Fitting of other products to a RV Storage Solutions Cargo Barrier
- Repairs, replacement of parts or modifications undertaken to any product without approval from RV Storage Solutions
- Failure to observe manufacturer care, cleaning and maintenance instructions
- Damage from misuse, abuse or overloading
- Damage to carpet, edging's, drawers and fridge roller through overloading, sharp objects, liquid spillage, chemicals or solvents, fire or heat
- Damage arising from flying or loose cargo stored in or on the storage system

DISCLAIMER

RV Storage Solutions, its proprietors and employees, will not be liable for any claims for damage or injury arising from the use of our storage systems and accessories in whatever situation or event and are relieved of all obligations, responsibilities and liabilities direct or consequential in the event of such damage or injury occurring. Because of the inherent use of RV & Caravans and the terrain and conditions they may encounter, the purchaser has RV Storage Solutions storage systems and/or accessories installed at their own risk. Whilst every endeavor has been made to make our product as good as it can be for the purpose intended, "cargo storage", we cannot be responsible for what is placed in or on them, or how or what they are used for.

RV Storage Solutions

12 Sauer Road, New Gisborne, Victoria. 3438

Phone: +61 3 5428 4426

Email: sales@rvss.com.au

Website: www.rvss.com.au